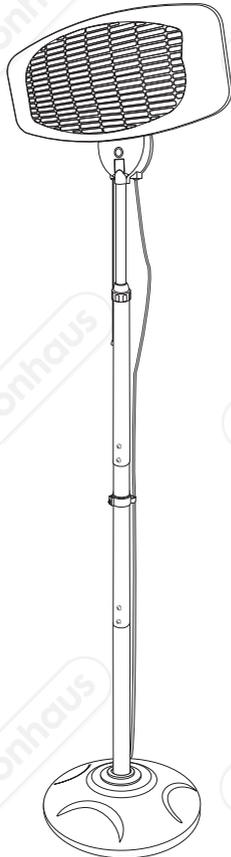


# 2000W FREESTANDING OUTDOOR PATIO HEATER

2522011 - Instruction Manual



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# ⚠️ WARNING ⚠️

PLEASE READ THESE INSTRUCTIONS CAREFULLY AND KEEP FOR FUTURE REFERENCE

## INTENDED USE.

This Freestanding Outdoor Patio Heater is intended for outdoor, domestic use. Do not for heavy duty commercial or industrial use. The unit is not safe for use on building sites, or in greenhouses, barns or stables where there is flammable dust.

This Patio Heater should only be used by children and persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, if they have been given supervision or instruction concerning its use in a safe way and understand the hazards involved.

Do not use this Patio Heater to dry clothes, towels, etc.

Do not use this Patio Heater as a sauna heater.

## POSITIONING YOUR PATIO HEATER.

Set up the Patio Heater outside, or in a large open area, well away from any obstructions such as tree branches. Do not use the Patio Heater near any objects that can be affected by heat such as furniture, curtains or other flammable objects (minimum distance 1 metre).

Only use the Patio Heater on a firm, flat area.

**NOTE:** This Patio Heater is fitted with an "auto cut-off" safety feature which will switch the Heater off if tilted.

The appliance must not be located immediately below or in front of a socket outlet.

Do not use where gas, petrol, paint, or flammable or corrosive goods are stored.

Do not use this Patio Heater in the immediate surroundings of a bath, shower, sauna or swimming pool.

Do not use in unventilated areas.

## CABLES AND PLUGS.

The Patio Heater must be securely earthed during operation.

Do not wrap the power supply cord around the Power Heater.

If the power supply cord is damaged, it must be replaced by a qualified electrician in order to avoid danger.

## IMPORTANT SAFETY INFORMATION FOR USE.

Keep away from children and pets.

Avoid sitting directly underneath the Patio Heater.

The indication of the different positions of switches should be visible from a distance of 1m.

Do not use this appliance with any type of external timer.

**NOTE:** Two dark points may appear on the surface of the heating elements during the first few minutes after the Patio Heater is turned on. This is normal and will not affect the performance of the unit.

⚠️ **WARNING!** Do not push any items through, obstruct, or cover the grill of the Heater Head.

⚠️ **WARNING!** In order to avoid overheating, do not cover the Patio Heater.

Do not immerse this unit in water.

Although the Patio Heater is splash- and rainproof, avoid getting the unit wet.

⚠️ **WARNING!** Do not touch the Heater Head when in use or still hot. Be aware that the Heater Head will remain hot for some time after use.

The Heater Head reaches high temperatures during operation. Unplug the unit and wait until it cools before cleaning.

Do not move the Patio Heater when connected to the electrical supply. Always wait for the Patio Heater to cool down before cleaning or storing.

Store in a cool, dry area when not in use or in damp weather conditions.

Only replace with the correct bulbs mentioned in this manual.

If you have any doubts about the safety or installation of this Patio Heater, please consult a qualified electrician for guidance.

## SAFETY SYMBOLS

The following safety symbols will appear on this product. Please ensure you understand their meanings before operating the Patio Heater in order to prevent personal injury and avoid damage to the product.



**WARNING!** Pay attention to all safety and guidance



Read manual before use

## OVERTURN PROTECTION

This Patio Heater is fitted with an anti-tip over switch safety feature.

If the Heater is accidentally overturned during use, the Heater will automatically shut off.

# PRODUCT SPECIFICATION

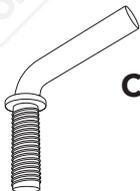
VOLTAGE	HEAT SETTINGS	UNIT WEIGHT	UNIT HEIGHT
V	W	kg	cm
220-240 ~50Hz	(1) 650W (2) 1350W (3) 2000W	9	120-210



**A** BASE SCREWS (x3)



**B** M5X8 SCREWS (x8)



**C** TORQUE SCREW (x1)



**D** HEATER HEAD LOCKING BOLT (x1)



**E** CABLE CLIP (x1)



**F** BASE WASHER (x1)



**G** EXTENDING LOCK (x1)



**H** BASE CAP (x1)



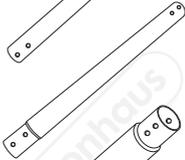
**I** HEATER HEAD (x1)



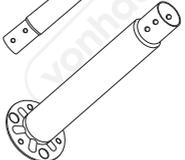
**K** EXTENDING POLE (x1)



**L** TOP POLE (x1)



**M** CENTRAL POLE (x1)



**N** LOWER POLE (x1)



**O** BASE PLATE (x1)



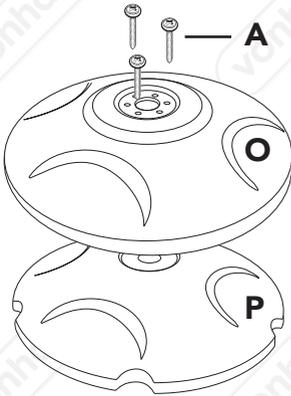
**P** BASE WEIGHT (x1)



**TOOLS REQUIRED:**  
CROSSHEAD SCREWDRIVER (NOT SUPPLIED).

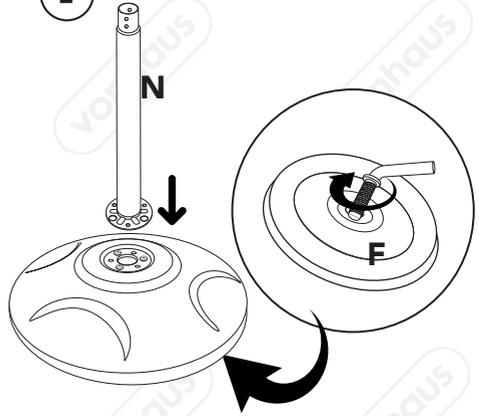
# ASSEMBLY

1



1. Secure the Base Plate (O) to the Base Weight (P) using a screwdriver (not supplied) and the 3 Base Screws (A).

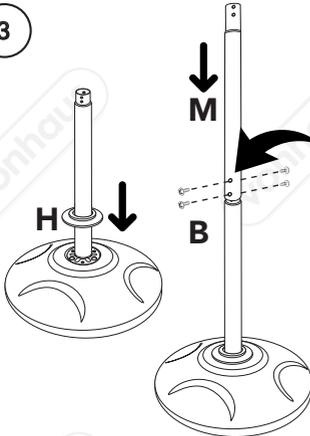
2



2. Once securely tightened, turn over the assembled Base Plate/Base Weight (O,P) and attach the Lower Pole (N) using the Torque Screw (C) and Base Washer (F). Turn clockwise to secure.

**IMPORTANT:** Ensure the Lower Pole (N) is adjusted so that the larger holes align with the heads of the Base Screws (A).

3

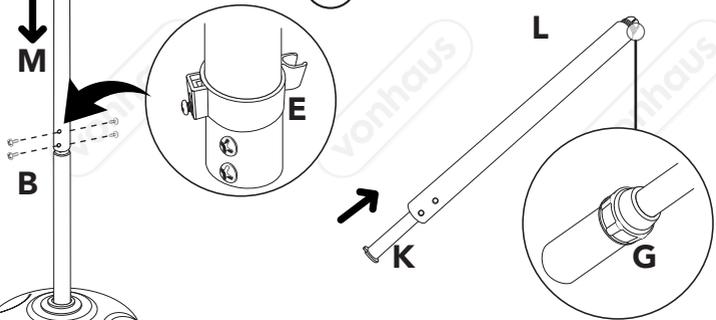


3. Place the Base Cap (H) over the Lower Pole (N) to enclose the Base Screws (A) and keep them weatherproof.

Using 4 M5X8 Screws (B), attach the Central Pole (M) to the Lower Pole (N) by aligning the 4 holes. Ensure the Screws are tightened for stability.

Slide the Cable Clip (E) over the Central Pole (M) and position at the required height before tightening the small screw to secure in place.

4

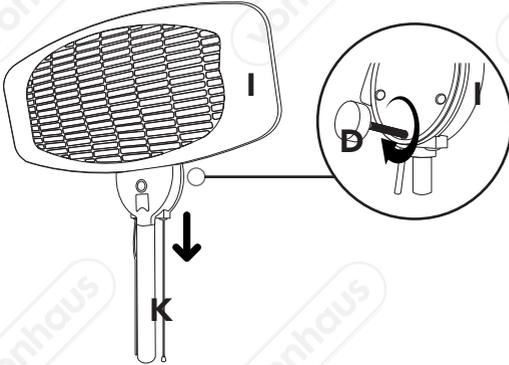


4. Insert the Extending Pole (K) into the Top Pole (L), making sure that the end appears through the threaded ring. Screw on the Extending Lock (G).

**NOTE:** Do not overtighten as this may damage the thread. Attach the assembled components (K,L,G) to the Central Pole (M) using the 4 remaining M5X8 Screws (B).

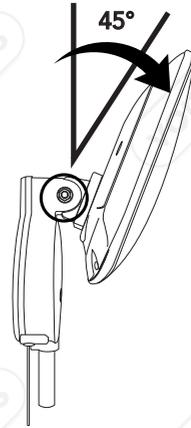
# ASSEMBLY

5



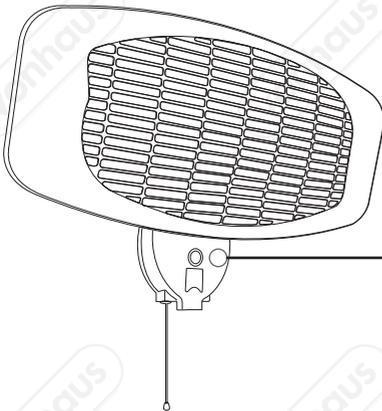
5. Position the Heater Head (I) onto the end of the Extending Pole (K) and lock into place with the Heater Head Locking Bolt (D). Turn clockwise to secure.

6



6. Before plugging in the Patio Heater, adjust the angle of the Heater Head (I) by unscrewing the nut on the side (circled). Slightly pull the Heater Head forward or push it back to the angle preferred. Tighten to secure in the desired position.

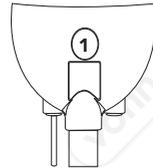
# POWER CORD



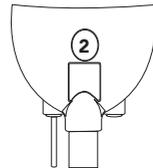
**NOTE:** Once the Patio Heater has been plugged in and a heat setting has been selected, it may take some time for the bulbs to illuminate and heat. This is completely normal and is not a fault with the product.

**WARNING!** Do not touch any part of the Heater Head once powered on. Surfaces will become extremely hot.

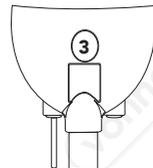
**650W** - For the **lowest** heat setting, pull the cord once.



**1350W** - Pull the cord a second time for the **medium** heat setting.



**2000W** - For the **maximum** heat setting, pull the cord 3 times.



To switch the Patio Heater off, simply pull the cord until the indicator reaches '0'.

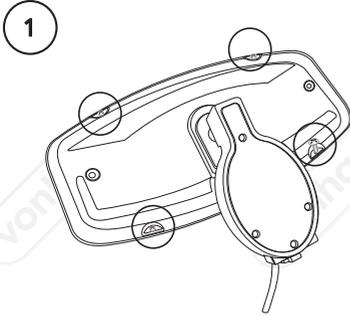
# BULB SPECIFICATION

**Bulb type:** Quartz Infrared Tube

**Dimensions:** Diameter: 10mm, Length: 378mm

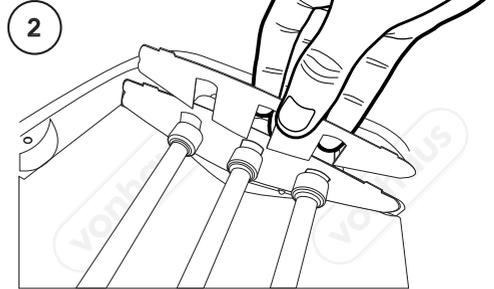
**Connections:** 6.3mm male spade connectors

## CHANGING THE BULBS

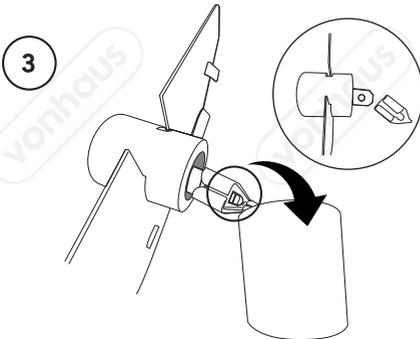


**CAUTION: Ensure the plug is disconnected from the mains before changing the bulbs.**

1. To gain access to the bulbs, remove the 4 screws (circled) and detach the grill from the front of the Heater Head (I).

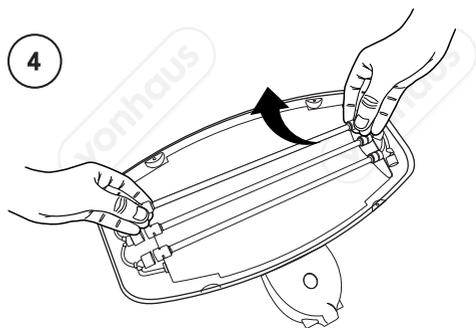


2. Remove the metal plate surrounding the end of the bulbs as shown. The use of a flathead screwdriver may be needed to open up the small metal tab on the top. Repeat for the other end.



3. Slide the rubber caps off the bulb connectors and press the small tab (circled) to disconnect from the bulbs. Repeat for the other end.

**IMPORTANT:** Ensure all connectors are correctly removed before attempting to remove a bulb. Twisting or bending may result in a bulb shattering and cause injury to the user.



4. Carefully remove the bulbs and replace with the correct quartz bulbs.

**! WARNING!** Do not touch the bulbs with your bare hands. Handle using the plastic connectors either end or wear protective gloves.

# CLEANING & MAINTENANCE

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**CAUTION:** Before carrying out cleaning or maintenance, disconnect the unit from the mains and allow to cool completely.



**WARNING!** Never immerse the Patio Heater in water or any other liquid to clean.

- Once removed from the mains, wipe the unit with a slightly damp cloth.

**CAUTION:** Avoid using abrasive cleaning agents as this may damage the surfaces of the unit.

- Any maintenance or repairs, including replacing the quartz tube, should only be carried out by a qualified electrician or recommended service centre.

## CUSTOMER SERVICES

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If you are having difficulty using your product and require support, please contact [hello@domu.co.uk](mailto:hello@domu.co.uk)

## DISPOSAL INFORMATION

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Please recycle where facilities exist. Check with your local authority for recycling advice.

## WARRANTY

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To register your product and find out if you qualify for a free extended warranty, go to:

**[www.VonHaus.com/warranty](http://www.VonHaus.com/warranty)**

Please retain a proof of purchase receipt or statement as proof of the purchase date.

The warranty only applies if the product is used solely in the manner indicated in this manual and all instructions have been followed accurately. Any abuse of the product or the manner in which it is used will invalidate the warranty.

Returned goods will not be accepted unless re-packaged in its original packaging and accompanied by a relevant and completed returns form. This does not affect your statutory rights.

No rights are given under this warranty to a person acquiring this product second-hand or for commercial or communal use.

## COPYRIGHT

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